

INFOCUS



INFOCUS is a monthly publication that provides advice and tips to help employers build a positive working relationship with their migrant domestic workers

Maintain a harmonious relationship with your helper



Dear Employer,

Communication is key to building a harmonious relationship with your MDW(s). Check in regularly with your MDW to ensure she is coping well. For any misunderstanding or disagreement with your MDW, consider tapping on free mediation services offered by our NGO partners.

Read on to find out how you can benefit from these mediation services offered by the NGO '[Foreign Domestic Worker Association for Social Support and Training \(FAST\)](#)'.

Rest day arrangement



With effect from 1 January 2023, you must ensure that your MDW has at least one rest day per month that cannot be compensated away. Both of you must mutually agree in writing on the rest day arrangement to avoid any disputes or misunderstandings. If you are unable to come to an agreement with your MDW, you may approach MOM or FAST for further assistance.

Transfer of employer

What happened

Lily employed Putri (not their real names) to care for her mother-in-law. Putri felt stressed about her duties and requested for a transfer. However, Lily was happy with Putri and wanted her to continue.

Resolution

Through mediation, Lily was able to better understand Putri's concerns. She adjusted and prioritised Putri's work to help her cope better with her duties. Putri agreed to continue working for Lily.



Did you know?

Check out the various socio-recreational activities for your MDW on her rest days by scanning the QR codes:



[Centre for Domestic Employees](#)



[FAST](#)



[AIDHA](#)

